## BAKERSFIELD MEDICAL CENTRE Patient Participation Group Update Dec 2019

You asked ....

"please can we have a clock in the waiting area?"

..we did it



You said ....

"how can we help our patients more?"

....we brought in a
PPG Member to
promote the
Awareness session on
World diabetes day
14th November.

You said ....

"Can we have electronic prescribing so our prescriptions go straight to the chemist"

....we did it, most now go by EPS

You said ....

"can we improve diabetic education for our patients?"

.....we worked with Juggle Nottingham to run a 4 week course for our Asian patients here at Bakersfield